

# **TERMS AND CONDITIONS**

The terms and conditions will serve as rules and regulations that govern the relationship between CLIQ and its Members. From this point onwards CLIQ will be referred to as 'CLIQ' or the 'Club'.

To take advantage of the products and services CLIQ has to offer you must be an approved registered member.

# **Code of Ethics**

As a Member of CLIQ you agree to conduct business according to the following principles:

- Take full responsibility for the security of your account information. You agree to:
  - Never give anyone your account details to access your account e.g. username, passwords and Pins.
  - Follow the suggested best practices to protect your account e.g. Use of a Strong password, never leave your account signed in while not at computer, only access account from trusted computers etc....
  - Absolve CLIQ from responsibility if your account has been breached by your own negligence.
  - You can only have one (1) CLIQ ACCOUNT.
- Conduct yourself in a reliable, honest and professional manner as your actions as a Member can affect the reputation and image of CLIQ.
- Only use literature produced or authorized by CLIQ to promote Club.

# **Rights and Privileges**

Given the following rights/privileges, Members are able to:

- 1. Purchase products and services offered by CLIQ for themselves, friends and families.
- **2.** Promote and or sell the products and services via the prescribed media (SMS, Internet and WAP).
- 3. Register and/or refer other persons to CLIQ.

#### **Minimum Age Requirements**

To join program Members must be 18 years or older.



## **Rules for Purchasing Products and Services**

CLIQ will always endeavour to the best of its ability to protect members against making mistakes when trying to access products and services. However should a member mistakenly buy/pay for a product or service in error, CLIQ may depending on the said product or service be unable to refund member. Therefore a member must ensure at all times when buying products or services they exercise the greatest caution.

Additionally all Members should protect their pin and password used to access the service. CLIQ will not be held liable for transactions done by other persons on Members account.

ALL QUERIES WILL BE RESPONDED TO WITHIN 2 WORKING DAYS.

## **Products and Services Offered**

We currently offer:

- Jamaica Phone credit for Claro, Digicel and LIME
- Bill Payment for Jamaicans e.g. JPS, NWS, LIME etc....
- Party tickets for events in Jamaica

#### **Right of Refusal**

The Company reserves the right to refuse acceptance of any person into the club.

#### **Contract Termination Policy**

CLIQ has the right to prohibit any member from participating in the Member program with immediate effect upon notice of

- i) Member is in breach of Code of Ethics, as may be amended occasionally;
- ii) Member conducts him/herself in a manner deemed inconsistent with CLIQ's reputation and principles.'
- iii) Fraudulent activity taking place on member account;

As a result, the Member will no longer be authorized to represent the Company and all rights and privileges (see Sect -- **Rights and Privileges**) will be removed.

Members may terminate their agreement at any time.

## Validation of Personal Record

Members' personal records are subjected to audits. Members are urged to supply accurate information.



## **Products and Service Listings**

We have a number of products and services and to access them you will go the website or be emailed with the new offerings.

# **Refund, Return and Cancellation Policy**

Since Cliqja.com is offering phone minutes, bill payment and party tickets we do not issue refunds once the order is accomplished and the product/service is paid for. As a customer you are responsible for understanding this upon purchasing/paying for any item at our site. Please note that our bonuses are offered on behalf of our respected partners and are not an issue for a refund or chargeback.

However in the case of bill payment, if you paid the wrong account number we will facilitate the amending of the information to pay to the right account via email. This will be processed within 2 working days.

#### **Contract Termination Procedure**

CLIQ reserves the right to discontinue the active status of a Member within the program upon notice of breach of conduct of rules.

#### **Legal Jurisdiction**

For all legal matters we operate under the Law of Jamaica.

#### Amending or editing the TERMS OF THIS AGREEMENT

Please note that CLIQ terms and conditions of Agreement can be updated from time to time. Notice of additional amendments would be made known via SMS, CLIQ website or Email.